

**Media Contacts**

Casey Anderson
Hilton Waikoloa Village
+1 808 886 3014
casey.anderson@hilton.com

Lance Aquino
Stryker Weiner & Yokota
+1 808 398 0657
lance@strykerweiner.com

69-425 Waikoloa Beach Drive
Waikoloa, Hawaii 96738-5710
HiltonWaikoloaVillage.com

HILTON WAIKOLOA VILLAGE TO REOPEN NOV. 13

With 62-acres of oceanfront property, Hilton Waikoloa Village offers the largest outdoor resort area on the Island of Hawaii

KOHALA, HI — November 12, 2020 — Hilton Waikoloa Village, located on the sunny Kohala Coast of the Island of Hawaii, will reopen on Nov. 13, 2020 to welcome guests with Hilton’s signature hospitality.

“We are happy to reopen our doors and be welcoming both our guests and Team Members back to our hotel,” said David Givens, general manager of Hilton Waikoloa Village. “Our iconic resort has been enhanced by Hilton CleanStay and EventReady standards to provide peace-of-mind for leisure and group customers.”

Hilton Waikoloa Village offers guests 62-acres of oceanfront beauty – the most expansive of any resort on the Island of Hawaii, with plenty of space for social distancing and a breath of fresh air. With winding garden walkways, meandering pools and waterways, and lush outdoor areas, guests will find many open spaces across the resort to enjoy the sunshine and sea breeze.

Expansive pools are the best on the island with waterslides, hot tubs, a sandy children’s pool and lava grottos. The unique 4-acre Saltwater Lagoon features a large waterfall, sandy beach, and is teeming with tropical fish and is frequented by green sea turtles. The protected, calm water makes it the perfect spot to learn how to snorkel, kayak, paddle board or ride a unique big-wheel water trike, regardless of ocean conditions.

Starting on Nov. 22, Hilton Waikoloa Village’s popular luau “Legends of Hawaii Luau – Our Big Island Story” will relaunch with additional safety protocols. Guests will be treated to the song, dance and cuisine of Hawaii and Polynesia in a safe environment, and those visiting over the holiday can look forward to a special Thanksgiving edition of the luau on Nov. 26. Nui Italian will be open nightly from 5 p.m. -10 p.m. featuring specialties like pizza and pastas. The public is invited to attend the luau and dine in the evening at Nui Italian. Reservations are required to enter the resort and can be made at www.HiltonWaikoloaVillage.com.

Hilton Waikoloa Village is situated within the Waikoloa Beach Resort, which offers a diverse selection of shops and dining at Queen’s Marketplace, the King’s Shops, and some of the best golf courses the island has to offer.

Additional hotel features and amenities include:

- **CLEANLINESS AND DISINFECTION**
Hilton CleanStay with Lysol protection delivers an industry-leading standard of cleanliness and disinfection in Hilton properties across the world. Elevated processes and Team Member training have been developed with RB, maker of Lysol and Dettol, to help Hilton Waikoloa Village guests enjoy an even cleaner and safer stay from check-in to check-out. Standards for Hilton CleanStay include a Hilton CleanStay Room Seal to indicate that a room has not been accessed since being thoroughly cleaned and disinfected, “knock and go” dropped-off room service, and flexible housekeeping options.
- **CONTACTLESS CHECK-IN**
Guests who desire a contactless arrival experience can check-in, choose their room, unlock their door with a Digital Key and check-out using their mobile devices through the free Hilton Honors mobile app. For a traditional check-in, physical distancing measures will be in place directing guests on how to move through the in-person check-in and check-out process in a safe way.
- **MEETINGS & EVENTS**
Hilton Waikoloa Village is committed to creating event experiences that are clean, flexible, safe and socially responsible. Hilton EventReady with CleanStay provides curated solutions with creative food and beverage, thoughtful technology resources, elevated standards and practices with redesigned spaces for physical distancing, and reimagined ways to meet and gather to create a safe and comfortable environment for event planners and their attendees.
- **AMENITIES**
Guests can explore Hawaii’s vibrant culture through programming including classes for learning hula, playing the ukulele and making flower leis. Rejuvenating outdoor exercise classes are also available, as well as the resort’s brand-new stand-up paddleboard yoga classes which are conducted in the lagoon.

Hilton Waikoloa Village is also part of Hilton Honors®, the award-winning guest-loyalty program for Hilton’s 18 distinct hotel brands. Hilton Honors members who book directly through preferred Hilton channels have access to instant benefits, including a flexible payment slider that allows members to choose nearly any combination of Points and money to book a stay, an exclusive member discount that can’t be found anywhere else and free standard WiFi. Members also enjoy popular digital tools available exclusively through the industry-leading Hilton Honors mobile app.

Honors Members can also save with Hilton Waikoloa Village’s Dream Away deal, which includes 20 percent off stays now through March 31, 2021. For more information visit www.HiltonWaikoloaVillage.com/Specials-And-Packages.

Hilton Waikoloa Village is located at 69-425 Waikoloa Beach Drive, Waikoloa, Hawaii, 96738. For more information, or to make a reservation, travelers may visit www.HiltonWaikoloaVillage.com or call 1-800-HILTONS.

Important Information about Safe Travels Hawaii

All transpacific travelers who desire to bypass Hawaii’s 14-day travel quarantine are required to participate in the Safe Travels Hawaii program by furnishing a negative COVID-19 test result from one of the state’s Trusted Testing and Travel Partners 72 hours prior to departure. This pre-travel test is part of a multilayered screening process that also includes the mandatory State of Hawaii Travel and Health Form, and temperature screening at all Hawaii airports upon arrival. For more information visit www.HawaiiCOVID-19.com/Travel.

In addition to the Safe Travels Hawaii program, specific travel to the Island of Hawaii (Hawaii County)

requires a secondary screening for a portion of passengers upon arrival in the form of a post-arrival COVID-19 test. The test is administered at the airport, and is paid for by Hawaii County. For more information visit www.RD.HawaiiCounty.Gov/Economic-Development/Hawaii-County-Travel-Information.

#

About Hilton Waikoloa Village

Voted #1 Hotel in all of Hawaii in the 2020 Hawaii Magazine Reader's Choice Awards, Hilton Waikoloa Village is a sweeping Pacific playground and alluring destination on the sunny Kohala Coast of the Island of Hawaii. The resort offers island hospitality with beautifully appointed guest rooms and stunning vistas of Waiulua Bay and tropical surroundings. Guests enjoy two distinct lodging experiences from premium accommodations in MAKAI at Lagoon Tower to a grand atrium welcome at Palace Tower. Amenities include three swimming pools, an ocean-fed snorkeling Lagoon Beach, waterfalls and waterways, and a Museum Walkway with 1,800 unique art pieces. The resort is home to a variety of dining outlets including Nui Italian serving up family-friendly Italian favorites, and Orchid Marketplace featuring fresh grab-n-go options. Adventures within the surrounding Waikoloa Beach Resort range from two championship golf courses to world-class shopping. Hilton Waikoloa Village is a gateway to the Island of Hawaii, engaging travelers in the area's rich history while serving as the perfect starting point for the exploration of island attractions including Hawaii Volcanoes National Park, snow-capped mountains, lush valleys, breathtaking waterfalls, colorful beaches and Hawaii's unique culture embodying the aloha spirit.